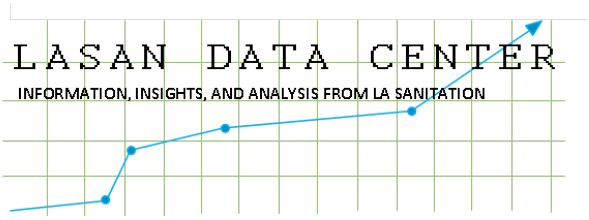

August 2, 2019

This week, CSLA reporting includes closed data through July 26, 2019. In the past 7 days, LASAN CSLA teams have responded to 425 Illegal Dumping service requests and 987 Homeless Encampment cleanup service requests.

To date in July, LASAN CSLA teams responded to 1,524 Illegal Dumping service requests and 2,722 Homeless Encampment cleanup service requests.

Within the past 30 days, LASAN's Customer Care Center answered 73,662 calls for service with an average wait time of 5 minutes and 43 seconds.